

About Safe Exchange

The mission is to provide a neutral, child friendly environment to bring about the physical transfer of children without contact between the placement and non-placement parents whereby the children will be assured a safe exchange free from parental conflict and violence.

Scan for more information



Two Locations

Outagamie County Government Building

Hours of Operation:

Fridays: 3:00 pm—6:00 pm

Sundays: 3:00 pm—6:00 pm

Harbor House

Hours of Operation:

Mon-Fri: 4:00-8:00 pm

****Exchanges by appointment only. Please allow one to two weeks to be enrolled in program.**

CONTACT US

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Safe Exchange



Program Principles

- ◆ Services will be driven by the needs of the children and will be provided in ways that best serve the interests of children.
- ◆ Services will be provided in a neutral, non-judgmental, safe and secure setting.
- ◆ Every effort will be made to ensure that the Safe Exchange process will be free from conflict and violence.
- ◆ Collaboration and a community partnership are essential for the success of the Safe Exchange process and program.
- ◆ Services will respect diversity and be sensitive to the needs of all cultures.
- ◆ Referrals to the Safe Exchange Program typically come from the Outagamie County judicial system. Additional referrals for Safe Exchange services may be considered dependent upon the capacity of the program.

Safe Exchange as Condition of Bond:

You have been released on bond with a condition that you comply with the Safe Exchange Program. You are required to follow all conditions of your bond and the rules of the Safe Exchange Program. Failure to follow the conditions of your bond is a violation of Wisconsin Stat. §946.49.

If there is a report of a bond violation, you will be arrested, jailed and charged with bail jumping. You can be charged with felony or misdemeanor bail jumping depending on whether the charges you are released on are felony or misdemeanor charges. The maximum penalty for misdemeanor bail jumping is nine months jail and a \$10,000 fine. The maximum penalty for felony bail jumping is six years imprisonment and a \$10,000 fine.

Safe Exchange as Part of a Family Court Order:

Failure to comply with your court order is a serious matter and could result in severe penalties. You could be found in contempt of court and receive financial and other sanctions, including jail time.

Program Rules

- You must follow the terms and conditions of your court order - in all cases.
- You must be on time for your exchange.
- Children must be supervised and parents are responsible for their children's behavior, well-being and safety.
- Alcohol, drugs, and weapons are not allowed at the Safe Exchange Center.
- Abusive, aggressive, or inappropriate behaviors will not be tolerated and will result in the immediate termination of the exchange.
- You shall not loiter in the area before or after the exchange takes place.

Harbor House Additional Services

Domestic Violence Advocacy

Sexual Violence Advocacy

Children and Youth Advocacy

Safe Shelter

Calumet County Outreach

Community Outreach

Sexual Assault Medical Exam Support
Prevention, Intervention & Education