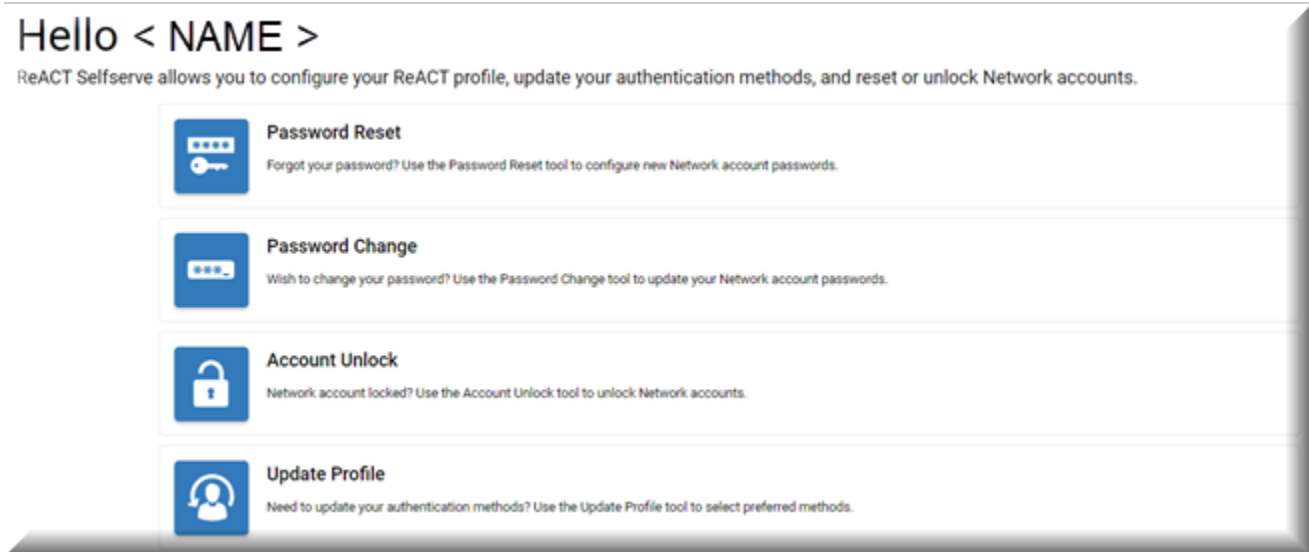


ReACT – Self-Service Password Reset Tool

Let's walk through the Password reset options in this tool:



Hello < NAME >

ReACT Selfserve allows you to configure your ReACT profile, update your authentication methods, and reset or unlock Network accounts.

- Password Reset**
Forgot your password? Use the Password Reset tool to configure new Network account passwords.
- Password Change**
Wish to change your password? Use the Password Change tool to update your Network account passwords.
- Account Unlock**
Network account locked? Use the Account Unlock tool to unlock Network accounts.
- Update Profile**
Need to update your authentication methods? Use the Update Profile tool to select preferred methods.

[\(Page 1\) Password Reset](#)

[\(Page 3\) Password Change](#)

[\(Page 5\) Account Unlock](#)

[\(Page 6\) Update Profile](#)


Password Reset:

Forgot your password? Use Password Reset tool to configure new Network account passwords.

1. On this screen you can authenticate with your Challenge questions or SMS. We will use Authenticate with Challenge Questions.

Confirm ReACT ID

Select your authentication method, provide the requested information, and click "Continue".

 Authenticate with Challenge Questions

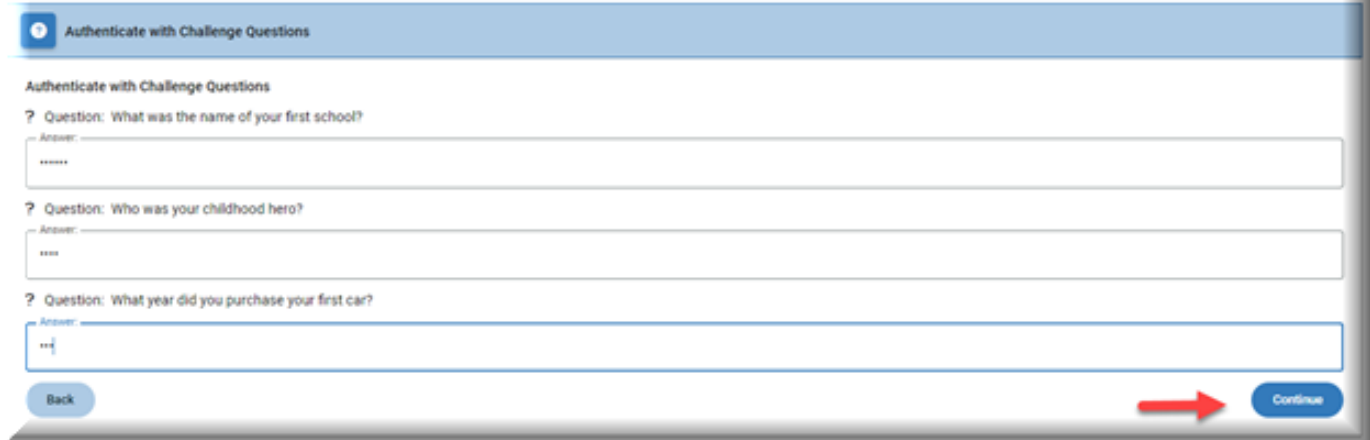
 Authenticate with SMS

[Cancel](#)

2. Answer your security questions. **Select:** the Continue button to proceed.

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.



Authenticate with Challenge Questions

Authenticate with Challenge Questions

? Question: What was the name of your first school?
Answer:

? Question: Who was your childhood hero?
Answer:

? Question: What year did you purchase your first car?
Answer:

3. Following the password rules on the left,
create a new password on the right / confirm password

Create a New Password

Enter in a new password following the rules below, and click 'Reset'.

Selected Account(s)

USER NAME	SYSTEM NAME
TesterRA	Outagamie County

Password Rules

- Passwords must match.
- At least 14 characters in length.
- At least 2 of the following rules.
 - At least 1 number(s).
 - At least 1 symbol(s).
 - At least 1 letter(s).

New Password

- Once you created an acceptable password and retyped it, **Select:** the Reset button to proceed.

Create a New Password

Enter in a new password following the rules below, and click 'Reset'.

Selected Account(s)

USER NAME	SYSTEM NAME
TesterRA	Outagamie County

Password Rules

✔ All rules have been met!

New Password

Password

Confirm Password

Previous **Reset**

- If your password change was successful, **Select:** the Finish button to proceed.

Review Changes of Password Change(s)

The status of your password changes(s) are indicated by ✔ icon for success and ✖ icon for failure.
 In the event of a failure, contact your Helpdesk for further information and assistance.

STATUS	USER NAME
✔ Successful	TesterRA, (Outagamie County)

Finish

[Password Change](#) – Wish to change your password? Use the Password change tool to update your Network account passwords.

- On this screen you can use the following options to authenticate with, Authenticate with Active Directory, Authenticate with Challenge Questions or Authenticate with SMS,(Text msg). Select an option. For this option we will use Authenticate with Active Directory, (*This refers to your Network Password*).

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.

☒ Authenticate with Active Directory

☐ Authenticate with Challenge Questions

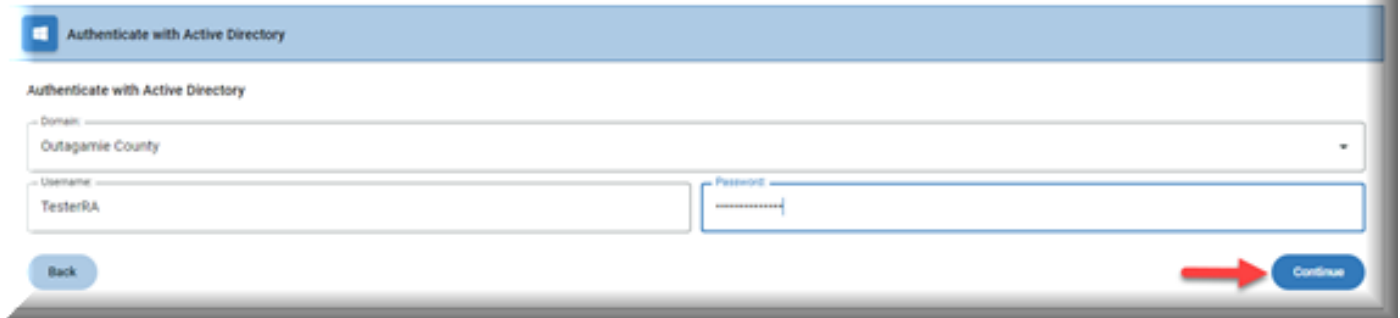
☐ Authenticate with SMS

Cancel

2. Enter your Network username and password. Then **Select:** the Continue button to proceed.

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.



The screen shows a blue header bar with a white square icon and the text "Authenticate with Active Directory". Below this, the text "Authenticate with Active Directory" is repeated. There are three input fields: "Domain:" with "Outagamie County" selected, "Username:" with "TesterRA" entered, and "Password:" with masked characters. At the bottom left is a "Back" button, and at the bottom right is a "Continue" button with a red arrow pointing to it.

3. Following the password rules on the left, on the right, enter your current password then create a new password and confirm the new password.

Create a New Password

Enter in a new password following the rules below, and click 'Change Password'.

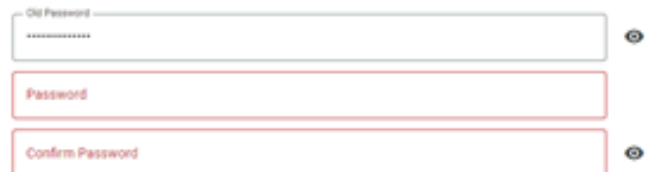
Selected Account(s)

USER NAME	SYSTEM NAME
TesterRA	Outagamie County

Password Rules

- Passwords must match.
- At least 14 characters in length.
- At least 2 of the following rules.
 - At least 1 number(s).
 - At least 1 symbol(s).
 - At least 1 letter(s).

New Password



The form contains three input fields: "Old Password" with masked characters, "Password", and "Confirm Password". Each field has a toggle icon on its right side.

Cancel

Previous

Change Password

4. Once you created an acceptable password and retyped it, **Select:** the Change Password button to proceed.

Create a New Password

Enter in a new password following the rules below, and click 'Change Password'.

Selected Account(s)

USER NAME	SYSTEM NAME
TesterRA	Outagamie County

Password Rules

✓ All rules have been met!

New Password

Old Password

Password

Confirm Password

Cancel

Previous

Change Password

5. When your password has been successfully change, **Select:** the Finish button.

Review Changes of Password Change(s)

The status of your password changes(s) are indicated by ✓ icon for success and ✗ icon for failure.

In the event of a failure, contact your Helpdesk for further information and assistance.

STATUS	USER NAME
✓ Successful	TesterRA (Outagamie County)

Finish

[Account Unlock](#) – Network account Locked? Use the Account Unlock tool to unlock Network accounts.

1. Select an option to authenticate with. For this option we will use Authenticate with Active Directory, (*This refers to your Network Password*).

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.

☒ Authenticate with Challenge Questions

☐ Authenticate with SMS

Cancel

2. Answer your security questions and then **Select:** the Continue button to proceed.

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.

1 Authenticate with Challenge Questions

Authenticate with Challenge Questions

? Question: What is your pet's name?

Answer:

? Question: What was the name of your first school?

Answer:

? Question: What was your high school mascot?

Answer:

Back
➔
Continue

3. Your network account has been unlocked successfully. **Select:** the Finish button to proceed and log back in.

Review Changes for Unlock(s)

The status of your unlock(s) are indicated by ● icon for success and ● icon for failure. In the event of a failure, contact your Helpdesk for further information and assistance.

STATUS	USER NAME
● Successful	TesterRA (Outagamie County)

➔
Finish

[Update Profile](#) – Need to update your authentication methods? Use the Update Profile tool to select preferred methods.

1. Select your authentication method. For this option we will use Authenticate with Active Directory, (*This refers to your Network Password*). **Select:** Continue button to proceed.

Confirm ReACT ID

Select your authentication method, provide the requested information, and click 'Continue'.

☒ Authenticate with Active Directory

☐ Authenticate with Challenge Questions

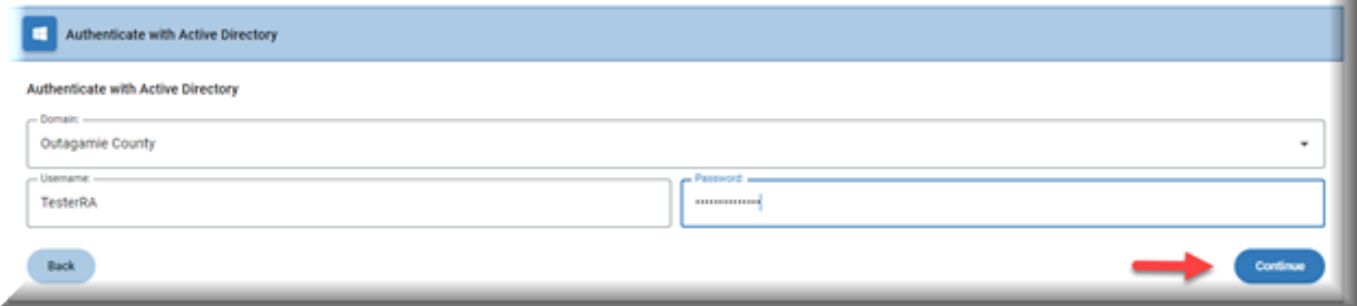
☐ Authenticate with SMS

Cancel

2. Enter your network username and password and **Select:** the Continue button to proceed.

Confirm ReACT ID


Select your authentication method, provide the requested information, and click 'Continue'.



3. Select which option you are looking to update, Challenge Questions, SMS Support or both. Once you click the Update button you will see the security questions that you can update and the SMS option to update.

Configure or Update Authentication Methods

Select preferred authentications methods and click 'Finish' when complete.



4. Once you have updated one or both complete the update process and finish the setup process.